Children's Medical Phone Consultation

(kodomo iryou denwa sōdan)

■ Shimane Prefecture Children's Medical Phone Consultation Number #8000

If your child has suddenly fallen ill during a holiday or at night and you cannot decide whether you should take your child to the hospital, please call the #8000 number for consultation. This short phone number (#8000), which you can call from anywhere within Shimane prefecture, connects you to privately-operated helplines that have been contracted by the prefecture. Public health nurses, nurses and pediatricians will give you advice based on your child's condition.

■ If you cannot connect to #8000, please call 03-3478-1060 instead

Please note that you will not be able to use this forwarding service if you are e.g. calling from a dial line or using certain VoIP (online calling) services.

Hours of Operation

- Weekdays: 19:00–9:00 the next day
- lacktriangle Weekends and holidays: 9:00–9:00 the next day(24h) (including 29^{th} December 3^{rd} January)

[Please Note the Following]

- ① Children under the age of 15 are eligible.
- The caller will pay all charges for the phone call (the call will be placed to Tokyo).
- The phone consultation is solely for advice, not for diagnosis or treatment.
- All phone calls are recorded in order to maintain a record of the contents of the consultation. We ask for your understanding.

Inquiries Shimane-ken Iryō Seisaku-ka Tel. 0852-22-5688

